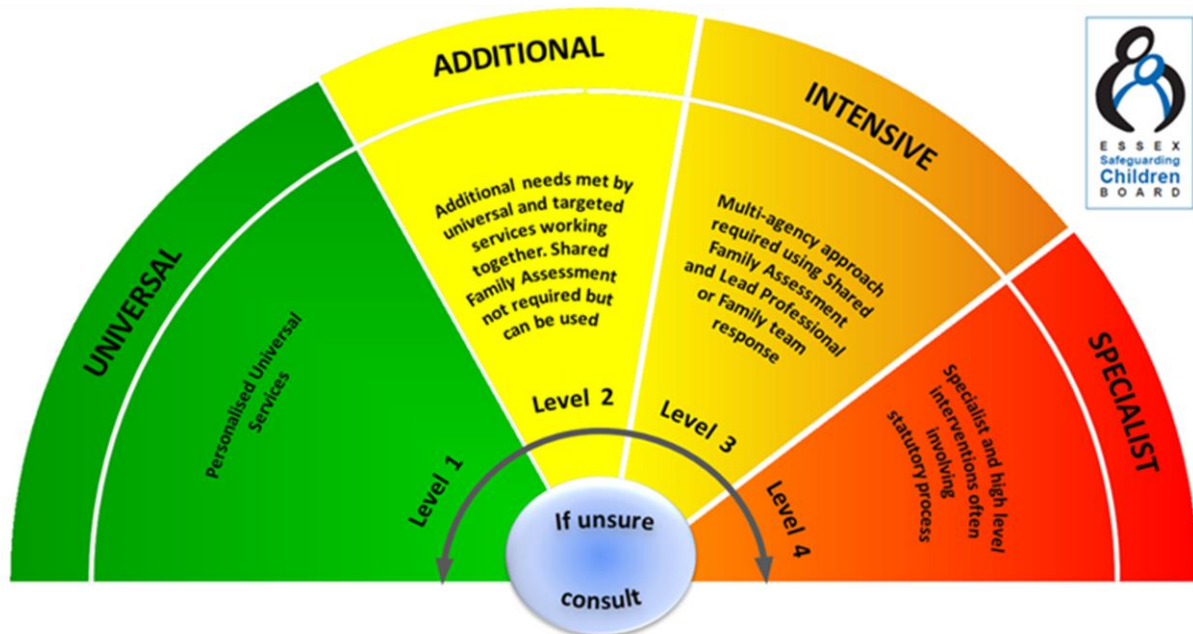


# What is the Effective Support Windscreen?

## Brief Overview

The Effective Support Windscreen is a shared understanding across all services and partnerships', ensuring a consistent approach is applied. It illustrates how we will respond to the requirements of children and families across four levels of need (Universal, Additional, Intensive and Specialist).



### Level 1 Universal

Children and young people who make good overall progress in most areas of development and receive appropriate universal services such as health care and education.

### Level 2 Additional

Children and young people whose needs require some extra support. A single universal or targeted service or two services are likely to be involved; these services should work together. A Team Around the Family meeting to share information and agree an Early Help Plan to support the child and family is helpful. No need for specialist services.

### Level 3 Intensive

Vulnerable Children. Children and young people whose needs are more complex. This refers to the range, depth or significance of the needs. A number of these indicators would need to be present to indicate need at Level 3. More than one service is involved, using a Team Around the Family approach, Early Help Plan or Shared Family Assessment and a Key Worker approach to co-ordinate multi-agency support. Family Solutions can support at this level and access is through the Children and Families Hub using the [Effective Support Portal](#)

### Level 4 Specialist

Children and young people whose needs are complex and enduring and cross many domains. More than one service is normally involved, with a co-ordinated multi-agency approach and a Lead Professional, commonly in a non-statutory role. At times statutory intervention may be required.